

# COMMERCIAL WARRANTY

## ACRYLIC SHOWER BASES AND SHOWER ENCLOSURES WARRANTY

This warranty is effective for all MTI Baths acrylic shower bases and shower enclosures manufactured after January 1, 2006. MTI shower bases and shower enclosures are warranted to be free from defects in material and workmanship for a period of TWO YEARS from date of purchase to the original purchaser for commercial, rental or multi-family applications. Warranty begins on date of purchase (regardless of installation date). This warranty covers defective parts only. Labor is excluded from warranty. If a problem is discovered after the final enclosure, MTI will not be responsible for the cost of removing or reinstalling the shower base, or for costs associated with any adjacent materials. On/off controls, transformer boxes or control boxes are subject to a two year parts **only** warranty. Replacement parts shall assume the remaining warranty period of the parts replaced. Valves and accessories installed and sold by MTI carry their own warranty from their original manufacturer. Replacement parts are subject to availability, and may differ from those originally supplied. MTI cannot guarantee that parts currently in use will be available in the future. Changes in materials, parts or specifications are not valid reasons for product refusal or replacement under warranty claims. Proper drain installation is the responsibility of the installer. MTI's warranty does not cover drain leakage.

### **This warranty excludes:**

1. **Any labor charges**, removal or reinstallation expense or freight.
2. Any obligation other than replacement of defective parts, when presented to the selling distributor, together with **proof of purchase**, during the warranty period.
3. Any incidental or consequential damages / losses from any cause such as water damage to carpeting, floors or ceilings resulting from any defective product.
4. Products classified as "accessories."
5. Normal wear and tear, including chips and/or scratches.

### **This warranty shall be voided by any of the following:**

1. Modification.
2. Improper installation, care or maintenance of the product.
3. Use of the product for any purpose or in any manner other than for which it is specifically intended.
4. Improper use or maintenance contrary to the use and care instructions.
5. Failure to water test for operation and leaks prior to final installation.

**Radiance® Warranty:** MTI warrants Radiance for two years, parts only, against manufacturing defects. If the control box or keypad fails within the two year period, MTI will send replacement parts out at no charge. In the unlikely event that the electrical heating grid fails within the two year period, MTI Baths' only obligation is to refund the purchase price of the Radiance system to the original product owner. Proof of purchase required.

**Return of Warranty Card:** The warranty registration card must be filled out by the purchaser within one hundred twenty days from date of purchase and mailed to MTI Baths in order for this warranty to take effect. Warranty registration can also be completed online at [mtibaths.com](http://mtibaths.com).

This warranty supersedes any and all other warranties, expressed or implied. The foregoing warranties are exclusive and made only to the buyer. No other warranty, whether expressed, implied or statutory, including any warranty of merchantability or fitness for particular purpose shall exist in connection with any of the warranties on behalf of MTI in addition to or different from those herein given, or to assume for MTI any other liability in connection with any of its product except in a written statement which is signed by an officer of MTI expressly and intentionally giving such warranties or expressing such liabilities. Damage occurring to the unit during installation is the responsibility of the installer, and after installation is the responsibility of the owner.

**MTI Baths is NOT liable for incidental or consequential damage, loss of time, inconvenience, incidental expenses, labor or material charges or any other costs related to the application of this warranty.**

**MTI reserves the right to inspect any malfunction or defect on site and determine appropriate course of action.**